



RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Original Notification Date September 22, 2010
NHTSA # 10V-403
Transport Canada # 2010-295
Keystone # 10-145

Recall Population

2009 - 2010 Sprinter Select 25RB Travel Trailers

Production Dates: 2/11/2009 – 11/19/2009 VIN Ranges:

2009 4YDT25R2591532888 - 4YDT25R2991532912

2010 4YDT25R26A1530474 - 4YDT25R22A1532822

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above and as a result is conducting a safety recall. We apologize for any inconvenience this action may cause; however the safety and continued satisfaction of our customers are of the utmost importance to us.

Reason for this recall

It has been decided the wire from the battery to the power distribution center may be pinched between the floor and the frame. If the pinched wire shorts, an increased risk of a fire causing property damage and/or personal injury will result.

What we will do

Keystone has notified our dealers regarding this situation. The remedy is to inspect the wire and reroute the wire if necessary. The service and parts required for this corrective action will be provided at no charge to you.

What we need you to do

At your earliest convenience, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately four hours. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

If you have questions

Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. If your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)