



**Keystone RV
Company**

**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

NHTSA: 15V-102
 Transport Canada: 2015-139
 Safety Advisory: 15-224
 April 6, 2015

Recall Population

2013 – 2015 Montana Fifth Wheels

2013 - D4701315 – D4702416

2014 - E4700000 – E4701893

2015 - F4700000 – F4700334

2014 – 2015 Raptor Fifth Wheels

2014 - ER801144 – ER801314

2015 - FR800000 – FR800818

2015 – Voltage Fifth Wheels

2015 - FZ990107 – FZ991176

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

It has been decided certain rivets marked as #96 or #55 which connect the 2nd & 3rd step at the hinge point and the inboard rivets marked as #08 which connect the top step tread to the upper hinge bracket on the quad step may shear or pull out during use causing the step assembly to separate. If the rivet shears and causes a person to fall it will lead to an increased risk of personal injury.

***What we
will do***

Keystone representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is to inspect the step and replace the above identified rivets with fasteners provided by Keystone. The service and parts required for this corrective action will be provided at no charge to you.

***What we
need you to
do***

As soon as possible, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately 1 hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

***If you have
questions***

Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. If your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)

