



RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Original Notification Date November 19, 2010
NHTSA # 10V-570
Transport Canada # 2010-407
Keystone # 10-154

Recall Population

2010 - 2011 Montana 3750FL Fifth Wheels
Production Dates: 9/3/2009 – 9/28/2010
2010 VIN Range: 4YDF37529**A4700949** - 4YDF37522**A4702624**
2011 VIN Range: 4YDF37527**B4700000** - 4YDF37521**B4702017**

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above and as a result is conducting a safety recall. We apologize for any inconvenience this action may cause; however the safety and continued satisfaction of our customers are of the utmost importance to us.

Reason for this recall

It has been decided under certain side load stress conditions the frame exhibits excessive flexing at the area of the center axle spring hangers. This flexing in extreme circumstances can result in extensive frame damage, leading to an increased risk of property damage and/or vehicle crash.

What we will do

Keystone has notified our dealers regarding this situation. The remedy is to install a cross member between the center spring hangers. The service and parts required for this corrective action will be provided at no charge to you.

What we need you to do

At your earliest convenience, please make an appointment to have your RV serviced by your dealership. **Important – This remedy must be performed before continued use. Failure to have the recall remedy completed may result in extensive structural damage. Damage caused by failure to have the recall remedy completed will be the responsibility of the owner.** The labor time to perform this correction is approximately one hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

If you have questions

Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. If your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)