



RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Original Notice Date: October 18, 2007
Safety Recall: 07V-518
Canadian Recall: 07-348
Service Advisory: 07-095

Keystone RV has decided that a defect which relates to motor vehicle safety exists in certain model year 2008 Hideout and 2008 Energy Travel Trailer recreational vehicles manufactured in Pendleton, Oregon. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

MODELS AND SERIAL NUMBERS AFFECTED

Models Included: 2008 Hideout and Energy Travel Trailers Manufactured in Pendleton, Oregon

Serial Number Range: Hideout: 4YDT19F268N202117 - 4YDT23R208N202250

Serial Number Range: Energy: 4YDT260208N830002 - 4YDT230278N830013

The following units have been repaired prior to leaving the manufacturing facility.

Last Six Digits of VIN

202126	202139	202151	202241	202250	202258	830009
202129	202142	202152	202242	202251	202259	830010
202130	202145	202153	202244	202252	202260	830011
202131	202146	202154	202245	202253	202261	830012
202132	202147	202155	202246	202254	202262	830013
202133	202148	202156	202247	202255	202263	
202137	202149	202157	202248	202256		
202138	202150	202240	202249	202257		

Reason for this recall The vehicles subject to this recall campaign may have been manufactured with the incorrect hanger & shackle bolt torque.

What we will do Keystone representatives have been in contact with the staff at your selling dealership regarding this situation. The service and parts required for this corrective action will be provided at no charge to you.

What we need you to do At your earliest convenience, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately 1 hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

If you have questions Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. If your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

In the USA, if your dealer fails or is unable to remedy this defect without charge and within a reasonable time period, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)

In Canada, you may also submit a written complaint to: Head of Recalls Road Safety and Motor Vehicle Regulation, Transport Canada, 2780 Sheffield Rd., Ottawa, Ontario K1B 3V9. You may also call at 1-613-993-9851.

Thank you for your attention and cooperation in this matter.

Sincerely,
KEYSTONE RV COMPANY

Rick Deisler
Sales & Service Manager



2642 Hackberry Drive – Goshen, IN 46526
Phone: (574) 535-2100 – Fax: (574) 535-2199
www.keystonerv.com