



**Keystone RV
Company**

**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

NHTSA: 15V-561
 Transport Canada: 2015-393
 Safety Advisory: 15-234
 October 5, 2015

Recall Population

2008 - 2009 Challenger Fifth Wheels with Generator Ready Option
 2008 8E750638 - 8E751126 2009 9E750001 - 9E750232
 2008 - 2009 Everest Fifth Wheels with Generator Ready Option
 2008 8E770486 - 8E771221 2009 9E770010 - 9E770374
 2008 - 2009 Fuzion Fifth Wheels and Travel Trailers
 2008 8F810859 - 8F811479 2009 9F810000 - 9F810513
 2008 - 2009 Montana Fifth Wheels with Generator Ready Option
 2008 84701872 - 84703730 2009 94700008 - 94701126
 2008 - 2009 Montana Big Sky Fifth Wheels with Generator Ready Option
 2008 84710232 - 84710437 2009 94710000 - 94710111
 2008 - 2009 Raptor Fifth Wheels
 2008 8R801296 - 8R802326 2009 9R800000 - 9R800609

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

It has been decided some IOTA ITS-50R transfer switches are experiencing heat related failures when exposed to the elevated electrical loads associated with RV use in higher ambient temperatures. The failure is causing connections and wiring in the transfer switch to degrade and heat leading to elevated case temperatures and an increased risk of electrical damage to other appliances from loss of neutral in a 240V circuit. **Continued use of the vehicle without replacing the transfer switch increases the risk of a fire, personal injury, and property damage.**

***What we
will do***

Keystone representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is to replace the IOTA ITS-50R transfer switch with a different brand transfer switch supplied by Keystone. The service and parts required for this corrective action will be provided at no charge to you.

***What we need
you to do***

As soon as possible, please make an appointment to have your RV serviced by your dealership. **Important – This remedy must be performed before continued use. Failure to have the recall remedy completed may result fire, personal injury, and property damage.** The labor time to perform this correction is approximately one hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

Please *DO NOT* ignore this notice!
**BE ADVISED-Damage caused by failure to have
the recall remedy completed will be the
responsibility of the owner.**

*If you have
questions*

Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. If your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1 888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)

